

MEDFIX[®]
INTERNATIONAL, LLC

Reducing cost without
compromising quality.

- Medfix Founder

Medfix International, LLC has been delivering quality, low cost instrumentation around the world for many years. As a result of our success in fulfilling our mission of reducing cost without compromising quality, we have been able to partner with the biggest suppliers in the United States and Germany for the distribution of general surgical instrumentation. With over 14,000 items in stock and an expanding catalog with thousands of instruments, we can outfit anything from a single suture removal station to the largest multi-discipline operating room anywhere in the world, from simple forceps to procedure-specific instrumentation trays.

We can cross-reference almost any surgical instrument in the world by company and part number.

The vast majority of our orders are shipped within 3 business days. If you want to reduce costs, improve lead times, and remove guesswork from outfitting your surgical service, contact us and find out how easy it is to do business with a leader in the industry.

QUALITY ASSURANCE

Our instruments are manufactured from the highest quality German surgical stainless steel (ASTM F899), are treated to be corrosion resistant, and meet or exceed the most stringent of FDA and CE certifications.

Our instruments have been tested with the Thermo Scientific™ Niton XL3t XRF analyzer and show no significant variation from industry standard for type 420 stainless steel.

GUARANTEE

We offer the broadest, highest quality line of German, hand-held, reusable surgical instruments. Because of that, our instruments have a lifetime warranty against defects in material or workmanship when used for their intended purpose and when cared for according to industry standards. If you have any questions about use or care please do not hesitate to call us.

RETURNS

We strive to make our return process simple. Call (866-321-6331 or 520-398-5467) or email us (sales@medfix.com) to get a Return Material Authorization (RMA) number and shipping instructions. Be ready with the reason for the return, with your contact information, and invoice number (if available). All returns must have an RMA number or the claim cannot be processed. Replacements are shipped as soon as possible (depending upon availability), usually within 3 days of receipt of the returned item. Please package your returned items securely to avoid shipping damage.

We cannot accept instruments for replacement which have been altered or mishandled by the customer.

OUR STORY

Success is a journey, not a destination.

Since its inception, the driving force behind Medfix International, LLC has been to be part of the solution, and not perpetuate the status quo.

We came to exist almost out of necessity and as an answer to the overwhelming demand for lower cost alternatives to the traditional sources for surgical equipment, devices, and supplies. As formidably large corporations continued to grow exponentially, so did their prices. While many positive strides were made in the delivery of cutting edge surgical technology, the companies which spearheaded these advancements also lost sight of the responsibility to ensure their customers (surgeons, hospitals, surgery centers) were able to keep their doors open. With pricing that would eventually become cost-prohibitive and, in some cases, force their customers completely out of business, these corporations allowed profits to become paramount and fiscal responsibility slowly faded into the background.

Our mission was clear—we would seek, find, and provide to our customers alternatives for the equipment, devices, and supplies they needed. We knew quality must not be compromised but could not lose sight of the importance of affordable pricing.

Our philosophy today remains unchanged from the early years. We exist to serve our global community. From a makeshift operating room in a small village in Nepal, to a 10 bed hospital in rural Colombia, to the most prestigious centers of medical excellence in the world, Medfix International, LLC is committed to deliver surgical instruments, procedure-specific instrumentation, and implants in the fields of our expertise, namely, orthopedic, spine, and neurosurgery.

Our passion lies in assisting our customers develop, implement, and improve their surgical service, always making sure the patient comes first, and profits come second. We have seen how the delivery of our solutions has enabled surgeons to perform surgical procedures their hospitals and patients could not have otherwise afforded. This philosophy has propelled us forward, earned the trust of thousands of customers worldwide, and made it possible to improve patient's lives.

To our loyal customers, we thank you for your continued trust and patronage, and we invite those who seek an alternative who will work with you and help you succeed, come join us on our journey to make a difference and do right by our respective communities.